

Coverage and Benefit Inquiry Instructions

Please contact your insurance carrier beforehand to understand what your coverage, benefits, and out-of-pocket expenses are for any service that you may receive at our office. We'll do our best to provide you with all of the information you'll need to understand what, if any, expenses you may incur when billing insurance.

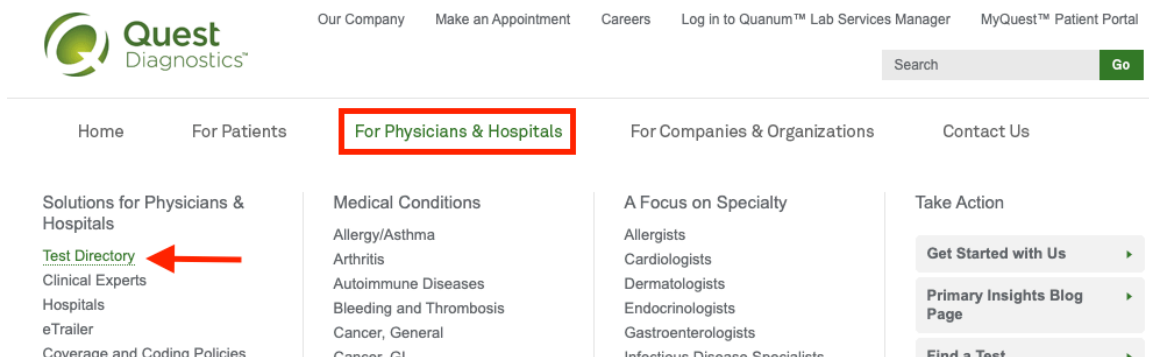
When you contact your insurance carrier about your **DOCTORS VISIT**, you'll need to provide them with the following information:

- Name of your provider
- Procedure code(s) (also called CPT codes) for your visit

When you contact your insurance carrier about your **LAB WORK**, you'll need to provide them with the following information:

- Procedure code(s) (also called CPT codes) for each lab test ordered
- ICD10 codes (also called diagnosis codes) for each lab test ordered

Most of our lab tests are performed by Quest Diagnostics. If it is a Quest Diagnostics lab test that is ordered, go to QuestDiagnostics.com and hover over the tab, "For Physicians and Hospitals," and click on "Test Directory," all the way to the left.



Type your test codes into the test directory.

1. For each test code there will be an associated procedure (CPT) code.
2. Write down the procedure (CPT) code for each associated test code.
3. Now you are ready to call your insurance company.

When you call your insurance company, they will ask you for the procedure (CPT) codes and the associated ICD10 (diagnosis) codes. They can then discuss with you, based on your plan, how much you may be responsible for.

What if the price quoted is unaffordable for me?

- Get in contact with your provider – your provider can help you prioritize what testing is most important based on your clinical picture. If this is still not financially feasible for you, your provider may be able to offer cash pricing (sometimes these prices are cheaper) if you agree to forego billing insurance.