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## **Coverage and Benefit Inquiry Instructions**

Please contact your insurance carrier beforehand to understand what your coverage, benefits, and out-of-pocket expenses are for any service that you may receive at our office. We'll do our best to provide you with all of the information you'll need to understand what, if any, expenses you may incur when billing insurance.

When you contact your insurance carrier about your **DOCTORS VISIT**, you'll need to provide them with the following information:

- Name of your provider
- Procedure code(s) (also called CPT codes) for your visit

When you contact your insurance carrier about your **<u>LAB WORK</u>**, you'll need to provide them with the following information:

- Procedure code(s) (also called CPT codes) for each lab test ordered
- ICD10 codes (also called diagnosis codes) for each lab test ordered

Most of our lab tests are performed by Quest Diagnostics. If it is a Quest Diagnostics lab test that is ordered, go to QuestDiagnostics.com and hover over the tab, "For Physicians and Hospitals," and click on "Test Directory," all the way to the left.

Quest Diagnostics"		Our Company Make an Appointment	Careers Log in to Quanum™ Lab Service	es Manager MyQuest™ Patient Porta	
Diag	nostics™			Search	Go
Home	For Patients	For Physicians & Hospitals	For Companies & Organizations	Contact Us	
Solutions for Physicians & Hospitals		Medical Conditions Allergy/Asthma Arthritis	A Focus on Specialty Allergists Cardiologists	Take Action	
Test Directory				Get Started with Us	,
Clinical Experts		Autoimmune Diseases	Dermatologists	Primary Insights Blog	
Hospitals		Bleeding and Thrombosis	Endocrinologists	Primary insights blog Page	'
eTrailer		Cancer, General	Gastroenterologists		
Coverage and Coding Policies		Cancer Cl	Infactious Diseases Specialists	Find a Test	

Type your test codes into the test directory.

- 1. For each test code there will be an associated procedure (CPT) code.
- 2. Write down the procedure (CPT) code for each associated test code.
- 3. Now you are ready to call your insurance company.

When you call your insurance company, they will ask you for the procedure (CPT) codes and the associated ICD10 (diagnosis) codes. They can then discuss with you, based on your plan, how much you may be responsible for.

What if the price quoted is unaffordable for me?

• Get in contact with your provider – your provider can help you prioritize what testing is most important based on your clinical picture. If this is still not financially feasible for you, your provider may be able to offer cash pricing (sometimes these prices are cheaper) if you agree to forego billing insurance.